



## TERMS AND CONDITIONS

**JANUARY 2026**

Welcome to **CONCRETE & EPOXY by CSI** ("Company," "we," "us," or "our"). By accessing or using our website, services, or communications, you agree to be bound by the following Terms & Conditions.

### 1. Services

We provide information and services related to our business offerings. All services are subject to availability and may change without prior notice.

### 2. User Responsibilities

- By using our website or services, you agree to:
- Provide accurate and truthful information
- Use our services only for lawful purposes
- Not misuse, disrupt, or attempt unauthorized access to our systems

### 3. Intellectual Property

All content, including text, graphics, logos, and images, is the property of the Company and may not be copied, reproduced, or distributed without written permission.

### 4. Limitation of Liability

We are not liable for any damages arising from the use or inability to use our services, including indirect, incidental, or consequential damages.

### 5. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the content or practices of those sites.

### 6. SMS Messaging Terms

By providing your mobile phone number and opting in, you consent to receive SMS/text messages from **CONCRETE & EPOXY** by CSI for purposes including but not limited to:

- Appointment reminders
- Service updates
- Promotional or informational messages
- Message frequency may vary.
- Message and data rates may apply.



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### Opt-Out Instructions

You may opt out of receiving SMS messages at any time by replying STOP to any message. For help, reply HELP or contact us directly.

### Carrier Disclaimer

Mobile carriers are not liable for delayed or undelivered messages.

### Age Restriction

SMS services are available only to individuals 18 years of age or older.

### 7. Privacy

Your privacy is important to us. Please review our Privacy Policy for information on how we collect, use, and protect your personal data.


### 8. Changes to These Terms

We reserve the right to update these Terms & Conditions at any time. Changes will be posted on this page with an updated effective date.

### 9. Contact Information

If you have questions about these Terms & Conditions, you may contact us at:

 Email: [info@csius.net](mailto:info@csius.net)

 Phone: (972) 292-8057